

Warranty and Care Instructions

Your new finish is warranted to you for five years at this address. This warranty assures you that your new finish will not crack, peel or yellow. Your warranty does NOT cover any damage caused by leaking faucets and/or valves, chipping caused by object impact, continual placement of bottles, soap, etc. on the refinished surface or use of abrasive cleaners or pads. Any damage caused by use of a bathmat is also not covered. An invisible slip resistant bottom is included with our service so a bathmat is not necessary unless declined by customer. Additionally we cannot warrant any rust appearing on the surface originating from the underside; Any movement of the substrate, example-plastic surround walls not adhered properly, cracks appearing on grout or caulk lines from slight wall or floor movement. There may be a slight roughness on the surface immediately after refinishing from unavoidable dust in the air, cleaning the surface 1-3 times and regular use will eliminate it. **CAULKING IS NOT COVERED UNDER THIS WARRANTY.**

The products used by ReSurface Pros are of very high quality. With normal use and proper care you can be assured of a durable, high gloss finish for many years. Simply follow these recommended care requirements.

We suggest Scrubbing Bubbles by S.C. Johnson to be used for soap and mild mineral deposits. If any mineral deposits still remain then use CLR in the yellow spray bottle only. Do not use CLR in the small grey bottle or other foam or gel cleaners. Stay away from "spray and leave" cleaners such as that say "not for use on refinished surfaces". Scrubbing Bubbles is to be used with only a wet rag or sponge, no scrubby pads of any kind or "magic erasers". We also suggest a basket or shower caddy that hangs from the shower spray head to hold all soaps, shampoos etc. to keep these items off of the surface.

If you need to use your warranty during the first year there will be no service charge. After the first year there may be a service charge.

The original bill MUST accompany any warranty work